



Dear Patient,

As a patient of West Volusia Family and Sports Medicine, if you have two or more Diagnosis, such as Diabetes, CHF, COPD and other Diagnosis you qualify, for our Health Management program (CCM). West Volusia Family and Sports Medicine offers this program to all Medicare patients. Our goal is to make sure you get the best care possible from everyone that is involved with your care. We can help coordinate your visits with other doctors, facilities, lab, radiology, or other testing; we can talk to you on the phone about your symptoms; we can help you with the management of your medications; and we will provide you with a comprehensive care plan. This service is at no cost to the patient.

- This program includes a phone call each month with your dedicated CCM Care Coordinator.
- As needed, we will share your health information electronically with others involved in your care. Please rest assured that we continue to comply with all laws related to the privacy and security of your health information.
- Our office will have a record of our time spent managing your care if you ever have a question about what we did each month.
- A Comprehensive Care Plan from our practice to help you understand how to care for your chronic conditions (diagnosis) so that you can be as healthy as possible.

Our goal is to provide you with the best care possible, to keep you out of the hospital, and to minimize costs and inconvenience to you due to unnecessary visits to doctors, emergency rooms, labs, or hospitals. We look forward to helping you manage your health with our CCM program.

You may stop this service at any time, for any reason. Your signature is required to end CCM services, please ask staff for form.

I agree to participate in the Health Management Program (CCM): **Yes** \_\_\_\_\_ **No** \_\_\_\_\_

**DOB:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date** \_\_\_\_\_